



Approved Minutes Greater Nashua Regional Coordination Council for Community Transportation (RCC7)
Thursday, February 26, 2026, 10 am, Public Meeting with Zoom Option

Attendees:

Sandra Delosa, Merrimack Welfare Department*
MaryAnn Gamache, GNMH
Bill Ayer, Voices of Major Drive*
Carol Brooks, SVTC*
Amy Hunt, Disabled Veteran, Concerned Citizen
Janet Langdell, SVTC, RCC7 Chair
Jon Eriquezzo, MOW of Hillsborough County*
Cathy Cormier, NHDOT (Zoom)
Deborah Ritcey, GSIL (Zoom, then in person)*
Victoria Lee, GSIL (Zoom, then in person)
Kerry Miller, NTS (Zoom), RCC7 Vice-Chair*
Marisa Lycurgus, Social Worker, SNHH (Zoom)
James Wilkie, Caregivers*
Angelique Pandolph, Easterseals NH (Zoom)*

NRPC Staff:

Donna Marceau, Regional Mobility Manager
Matt Waitkins, MPO Coordinator*
Salem Quinn, Admin./Comms. Coordinator

*Denotes RCC7 Voting Member

1. **Call to order and introductions.** Langdell called the meeting to order at 10:09 am.
2. **Approval of November 2025 meeting minutes.** Changes discussed. Tabled until a quorum was present.
3. **Approval of new RCC7 citizen member Amy Hunt.** Hunt grew up in the region, so she has local knowledge of the area. She also represents people living with a disability, as well as veterans. She uses transit a lot and sees areas that could be improved. Tabled until a quorum was present.
4. **Approval of Community Rides Pilot Program contracted provider rate for new vendor (Home Base Transportation)** – Cindy Yansky, Region 3 Mobility Manager, uses Home Base in her region. When she heard that Region 7 was looking for another wheelchair transportation provider, Cindy sent over their information. Home Base was one of the organizations that RCC7 had initially suggested. They provide school transportation in various communities in our region. Hopefully, they will be a good backup provider for us. RMM Marceau has initiated contact with Home Base. She notes that as per the memo provided, their rates, might be more than our other providers. Consensus to make a few cost comparisons. Tabled until rates can be compared to other vendors and we determine if charges include travel to and from their garage.
5. **Revisited approval of the November 2025 meeting minutes once a quorum was present.**
 - **Motion by Ritcey: To approve the November 20, 2025, Greater Nashua Regional Coordination Council for Community Transportation (RCC7) meeting minutes, with changes discussed.** Second by Ayer. A roll call was conducted. **Motion adopted** with Eriquezzo abstaining.
6. **Revisited approval of new RCC7 citizen member Amy Hunt once a quorum was present.**
 - **Motion by Eriquezzo: To approve Amy Hunt as a citizen member of the Greater Nashua Regional Coordination Council for Community Transportation (RCC7).** Second by Brooks. A roll call was conducted. **Motion unanimously adopted.**



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7. **Executive Committee update** Langdell shared an update on a letter of support approved by the Executive Committee that was requested by SNHH for a grant to support opioid intervention services. NRPC also submitted a letter of support. Miller gave an update regarding the LCTP Goals prioritization subcommittee. The next subcommittee meeting is on March 20th. The proposed Lowell route to Nashua was discussed, especially the benefits. The spreadsheet with the 5310 spending for the first two fiscal year quarters was shared and discussed. There was a ride that was denied 5310 funding coverage by NHDOT because a disability could not be proved. Ritcey will send Langdell an example of a GSIL form for disability reporting language.
8. **NHDOT – RCC Trip Priority Survey** - The committee discussed a response to the NHDOT - RCC Trip Priority Survey. While the survey is important, people didn't love the survey. They felt that it was easy to say that Veterans are more important, but it is hard to say if one disability is more important than another. Also, it was hard to answer the questions in the way that they were presented. Consensus that the questions are asking us to compromise our region. Is this survey related to the Statewide Community Transportation Assessment or simply from NHDOT Is the survey applicable to NTS? Cormier will check with Butler. Cormier also encouraged everyone to say where the challenges are.
- Perhaps it is appropriate to ask about income, so that RCC7 can specifically serve a lower income. Another idea presented was a sliding scale of \$2-4 dollars. A higher income could potentially pay more. Merrimack and Hudson have different fares for local versus Nashua rides. It is a complex situation. There could be a benefit to scheduling rides when food stamps or social security comes in. How can agencies work together so that they can help each other reduce overhead? For example, a larger order with multiple groups could reduce the cost. It could be like Region 10 with one entry point online and one form to fill out.
- The next step is that Langdell will take notes and send a draft to the Executive Committee. The deadline is flexible. It was noted that RCC7 might go to an every-other-month schedule and might postpone the March meeting.
9. **Statewide Information Update.** Ritcey noted that the SCC is working on the SCC Strategic Work Plan's 5 goals. June 4th will be the annual meeting. SCC has a position open on the Council.
10. **Regional Mobility Manager Highlights and Outcomes.** Marceau read a message from the NHDOT Commissioner about a thank-you from a client, and how Regional Mobility Managers do so much with so little.
11. **Member & Community Concerns and News.**
- a. **Lycurgus** (from Zoom chat) Thank you so much for the work you're doing to address the transportation barriers in our community, especially those who utilize wheelchairs. Transportation is one of our biggest barriers at our clinic, so I am excited to continue to see how we can continue to close the gap!
 - b. **Pandolph** (from Zoom chat), thank you for the great discussion!
 - c. **Hunt** shared her negative experience with Home Base.
12. **Other Updates.** None.
13. **Meeting adjourned at 11:57 am.**
The next meeting is Thursday, March 26, 2026.
Respectfully submitted by Salem Quinn, Administrative/Communications Coordinator, NRPC